



3623
5/5/03
PH
#5

TRANSMITTAL OF FORMAL DRAWINGS	Docket No. FIS9-2000-0283
---------------------------------------	-------------------------------------

In Re Application Of: **Young et al.**

Serial No.	Filing Date	Confirmation No.	Examiner	Art Unit
09/723,519	11-28-00	6445	unknown	2161

Invention: **CUSTOMER RELATIOINSHIP MANAGEMENT BUSINESS METHOD**

Address to:
**Assistant Commissioner for Patents
Washington, D.C. 20231**

Transmitted herewith are:

15 sheets of formal drawing(s) for this application.

☒ Each sheet of drawing indicates the identifying indicia suggested in 37 CFR Section 1.84(c).

RECEIVED
APR 30 2003
GROUP 3600

Dated: 4-25-03

Signature
Whitham, Curtis & Christofferson P.C.
Michael E. Whitham
11491 Sunset Hills Road
Suite 340
Reston, Va. 20191
703-787-9400

I certify that this document and attached formal drawings are being deposited on _____ with the U.S. Postal Service as first class mail under 37 C.F.R. 1.8 and addressed to the Assistant Commissioner for Patents, Washington, D.C. 20231.



30743

PATENT TRADEMARK OFFICE

Signature of Person Mailing Correspondence

Typed or Printed Name of Person Mailing Correspondence